

## **Kris Hodges – gave Diamond Vault of Troy a 1 Star Google Review and Rates Peter-John Parisi as Exceptional!!!**

We were clients of Peter John, and he was exceptional! Long story short, watch out for the owner. He treats his clients like a spoiled 10 year old boy would. He was looming during a few of our meetings, and seemed borderline insulting on every instance. Maybe because we were not buying the center stone from them? (I already had it, but wanted to change the setting)

During one of our meetings with Peter John, I mentioned that my fiancée and I thought the settings looked too high, and I requested a visual of what the ring would look like with a rough shape the size of our stone on it (they did the cad renderings without the center stone). Being an engineer who works in cad tools regularly, I thought that was a very reasonable request!

When Peter John took my requests to his designers, the owner came out acting like I upset him somehow, and started badgering me with why they couldn't put a rough shape on the rendering, immediately followed by the question, "Do you want that taller?" in a very diminutive manner, pointing at \*something\* on the picture of the ring. His question confused me, because he was just talking about the center stone, and why they couldn't show me a rendering, and he is now asking if I want "that" taller... (No, I said I wanted it lowered!) So I asked him to clarify, and he stated getting more of an attitude with me. The meeting

ended with me walking out, insulted and angry at the way I had just been treated, as someone who was about to spend a few thousand dollars at this place.

We still wanted to work with Peter John, though, because he was very honest and forthcoming. He said he was going to do some more research of the design to see if he could get the settings lowered... 4 days later, I am being told by Peter John that the ring we requested is too close to another companies design, and that his boss is telling him that he is not allowed to go forward with it, even though we offered to give them free reign to come up with a design of thier own with a similar concept.

Our experience here did not end well, which is a shame, because this place came very highly recommended, and I had high expectations after reading thier reviews...

Perhaps that is why I am so let down, though. In any case, if that guy owns the company, I won't feel bad not giving him my business.